

OPENTOUCH™ CONVERSATION FOR iPad

OpenTouch™ Conversation represents the essence of the OpenTouch Communications Suite – multimedia, multi-device and multi-party conversations. Start with an IM or telephone call and finish with a team collaboration session – without hanging up, without starting over, without delaying the natural flow of the conversation. OpenTouch Conversation fosters team collaboration and innovation providing the tools necessary for today’s business communications.



OpenTouch Conversation for iPad exposes the features and flexibility of the OpenTouch Suite through the popular iPad tablet device. Use gestures to place calls, retrieve messages and move easily from a phone call or IM to a multi-party conversation. View and annotate presentations, PDFs, and images. Send IMs, exchange files, and activate and create call-routing profiles.

FEATURES

- Place, answer, and manage voice and video calls using the enterprise dialing plan – call anywhere using device, corporate directory, or OpenTouch contacts
- View contact presence and availability and tap to start and manage collaborative, secure conversations
- Start with a simple one-to-one chat and add people, add voice, add video, add content – seamlessly and effortlessly
- Open past conversations to review notes and exchanges or re-start the conversation where you left off
- Manage communications preferences and reachability using call routing profiles, effortlessly while on the move

- Present a single business identity, with one phone number across multiple devices – desk phone, PC, tablet and smartphone
- Move the conversation between devices using Rapid Session Shift - move the late day video conference to your mobile device and be on time for the next appointment
- Listen to and manage voice mail messages
- Schedule meetings on-the-go using pre-defined meeting profiles that tailor OpenTouch conferencing capabilities to match the type of meeting or event – Business Meeting, Webinar, Training and Conference Call profile types
- View and conduct presentations – view shared presentations, PDFs, and bitmap images
- Annotate shared presentations, PDFs, and images using gestures to select tools and make real-time edits
- Manage ongoing conversations using the complete set of conference controls – transfer, mute, hold, resume, hang up, add, promote and more
- Download from the Apple App Store and review the built-in help tutorial



BENEFITS

- Compelling and thoughtful user experience that encourages use, encourages employee communications and encourages rich and frequent conversations
- Reduced enterprise communications expenses through use of Wi-Fi or 4G/3G data connectivity for telephone calls and conference calls (VoIP)
- Improve collaboration and increase efficiency with streamlined evolution of business conversations to include multiple parties, persistent conversations, content sharing and high-quality video conferencing while on the move
- Boost productivity and save budget with quick access to business communication features anywhere
- Be contacted faster and more efficiently with a single business identity across multiple devices
- Save time with automatic presence that makes clear when a contact is available and shows the best ways to communicate
- Improve the meeting experience with profiles that tailor system behavior to match the type of meeting or event, including webinars, training sessions and daily business meetings
- Express ideas and interactively collaborate and innovate using feature-rich annotation using feature-rich annotation tools



TECHNICAL SPECIFICATIONS

AUDIO

Audio codecs	G.711 μ -law, G.711 a-law
DTMF support	For joining a conference call or using an auto attendant RFC 2833
Echo cancellation	Built-in
Quality of Service (QoS)	ToS marking, DSCP
Voice activity detection	Used for video switching, noise isolation

CONNECTIVITY

Cellular and network connectivity	3G, 4G, Wi-Fi
IPv6 ready	Yes

CONTACTS

Contact provisioning	OpenTouch users, corporate directory
Local device contacts	iOS Contacts

CONTENT SHARING

Annotate web presentations	Lines, colors
Web presentations	View and control web presentations

LANGUAGES

English (American)	Italian
Chinese (Simplified)	Italian
Danish	Portuguese
Dutch	Russian
French	Spanish
German	

PLATFORM REQUIREMENTS

Required Alcatel-Lucent OpenTouch platforms	One of the following: <ul style="list-style-type: none"> • OpenTouch Business Edition R1.1+ • OpenTouch Multimedia Services R1.1+
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Tablet devices	Apple iPad generations 2, 3, and 4 Apple iPad mini
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OS versions	iOS 5.1, iOS 6.0
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SECURITY

Authentication	Server-managed
Encryption	HTTPS, LDAPS
VPN support	Yes

VIDEO*

External video MCU support	Multiparty video with continuous presence and video switching
Number of displayed participant images	Determined by capacity of external video MCU
Interoperability	P2P interoperability with select LifeSize devices and clients
Video codec	H.264 profile 3.1
Video encoding	VGA 640x480 @ 30 fps
OpenTouch voice-activated video switching	Participants see the active speaker

* Select video features become available in a next release. Contact an Alcatel-Lucent representative for details.