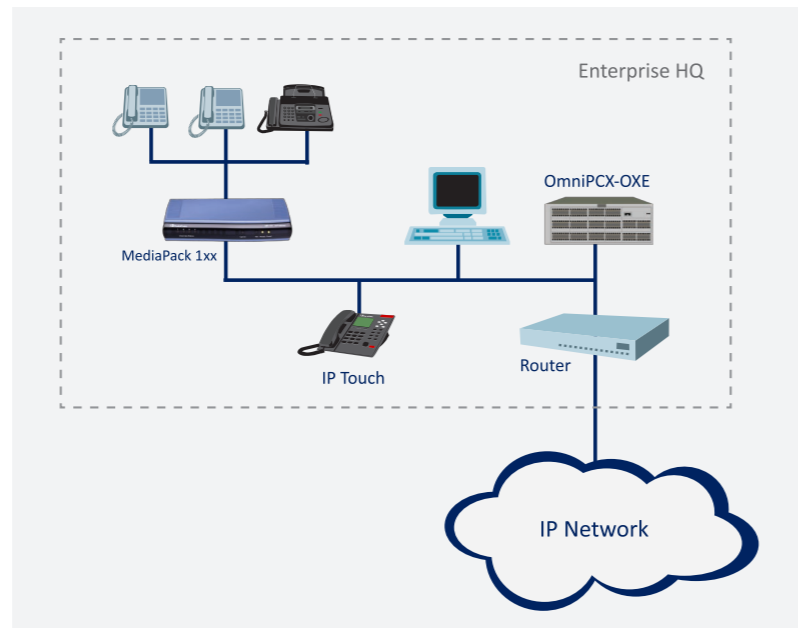


## ANALOG TELEPHONY/FAX ADAPTORS

As enterprises embark upon the migration from traditional TDM-based PBX systems towards a fully IP-based solution, support is still required for a wide-variety of legacy endpoints. These may include telephones, fax machines and TDM-based PBXs.

AudioCodes offers a wide range of CPE media gateways that support the full range of traditional analog and digital telephony interfaces. By deploying these devices in the enterprise network, users can connect seamlessly into the new VoIP network without the need to replace legacy devices all at once.

AudioCodes' CPE gateways also enable remote offices and home workers to connect to the headquarters OmniPCX IP-PBX over their WAN link. If the WAN connection to the headquarters is lost, the inherent standalone survivability mechanism built in to the CPE gateways ensures that internal calls within the remote office can continue, as well as calls to the PSTN.

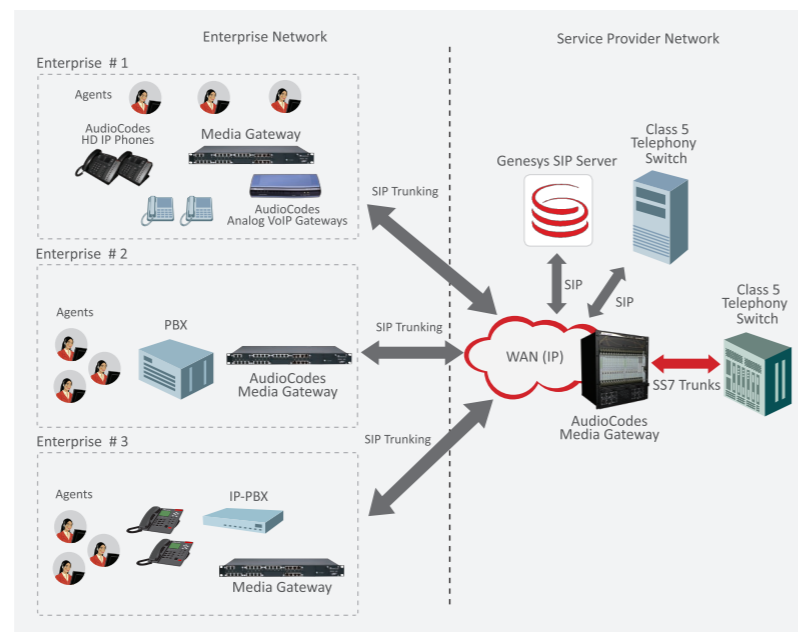


## Flexible Solutions to Complement Alcatel-Lucent IP Telephony Deployments

## CALL CENTER SOLUTIONS WITH ALCATEL-LUCENT GENESYS

Using AudioCodes' unique gateway integration capabilities, organizations can streamline their contact center infrastructure and significantly reduce their TCO for their customer interaction needs, while delivering the reliability and quality required for mission-critical business communications. AudioCodes provides the necessary elements to enable Genesys contact centers to interconnect with:

- Existing TDM and IP telephony systems
- SIP Trunking Providers
- PSTN network providers & SS7 networks
- Legacy devices such as analog phones and fax machines
- AudioCodes High Definition SIP phones



### About AudioCodes

AudioCodes Ltd. (NasdaqGS: AUDC) designs, develops and sells advanced Voice over IP (VoIP) and converged VoIP and Data networking products and applications to Service Providers and Enterprises. AudioCodes is a VoIP technology market leader focused on converged VoIP & data communications and its products are deployed globally in Broadband, Mobile, Cable, and Enterprise networks. The company provides a range of innovative, cost-effective products including Media Gateways, Multi-Service Business Gateways, Session Border Controllers (SBC), Residential Gateways, IP Phones, Media Servers and Value Added Applications. AudioCodes underlying technology, VoIPerfectHD™, relies on AudioCodes leadership in DSP, voice coding and voice processing technologies. AudioCodes High Definition (HD) VoIP technologies and products provide enhanced intelligibility and a better end user communication experience in Voice communications.

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### Benefits of AudioCodes Solutions within an Alcatel-Lucent Environment

- AudioCodes products are certified for interoperability with Alcatel-Lucent enterprise VoIP and Genesys contact center solutions
- HD voice quality supported in AudioCodes products
- Support for extensive range of PSTN and SIP trunking protocol variants
- Flexible, modular and scalable solutions to fit any deployment size
- Full interoperability with a vast range of other vendors' products
- Extensive support for analog and digital telephony interfaces
- Smooth migration from traditional TDM to fully IP-based solutions
- Strong security features to protect enterprise VoIP networks from external threats
- Protocol mediation allows interconnectivity between different vendors' VoIP systems
- Provide full interoperability between Alcatel-Lucent and Microsoft systems
- Allow integration of remote offices whilst maintaining survivability if link to main data center is lost
- Full product certification with Genesys Contact Center solutions and seamless integration with existing infrastructure
- Unique features for contact center solutions, including high CAPS performance, Answering Machine Detection (AMD), Call Progress Analysis (CPA) and Advanced call transfers

AudioCodes, a leader in converged VoIP and data networking, is working together with Alcatel-Lucent to provide enterprises with solutions that offer interoperability with legacy telephony systems, security and protocol mediation, thus enabling the smooth deployment of comprehensive IP telephony and unified communications systems.

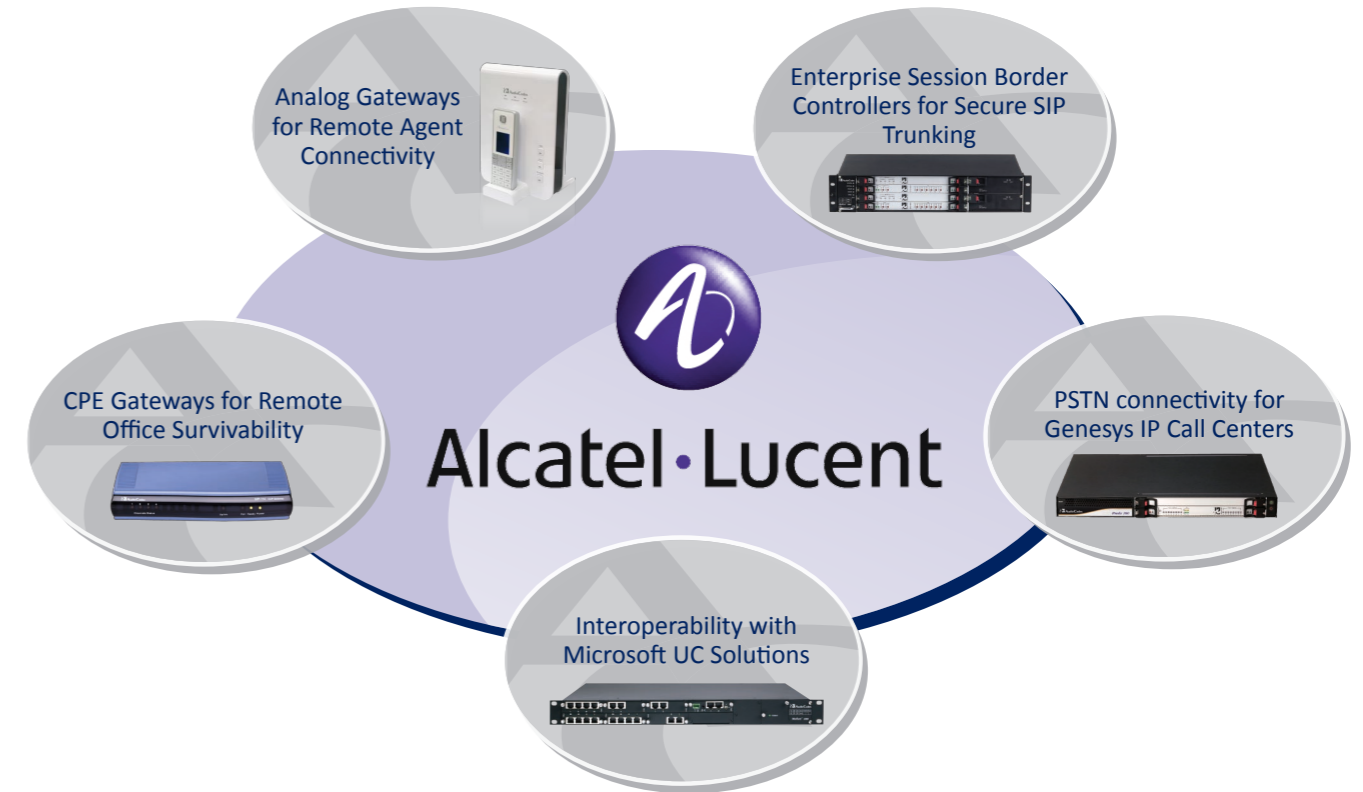
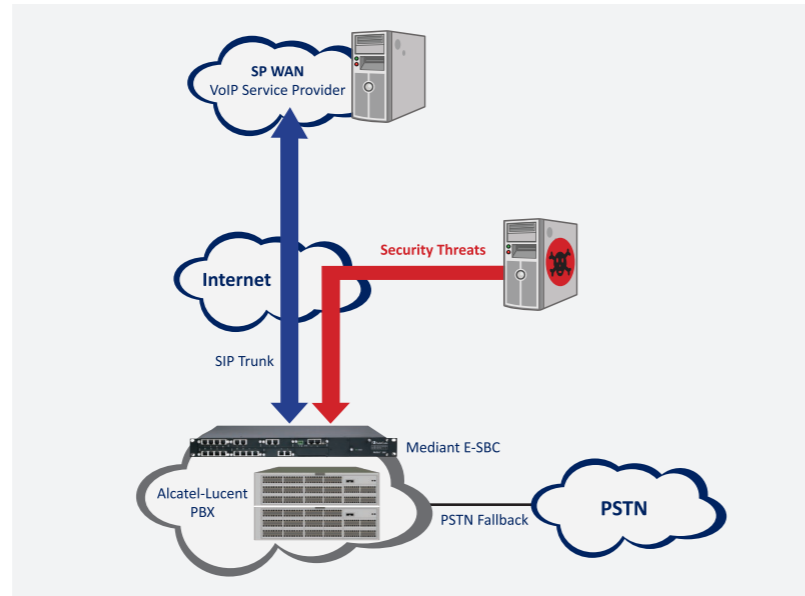


Alcatel-Lucent is one of the leading vendors of enterprise voice equipment and today offers a complete IP-based solution, with the OpenTouch™ Business Edition and OmniPCX™ Enterprise Communications Server. In order to facilitate customers' smooth migration from traditional telephony based systems to VoIP and to enable integration with other vendors' complementary IP communications systems, Alcatel-Lucent has included AudioCodes in the Alcatel-Lucent Application Partner Program to provide the network elements needed to achieve this. With many years of experience in the VoIP world and a full range of innovative, scalable and reliable VoIP products, AudioCodes is well-positioned to enable a range of advanced network connectivity solutions for Alcatel-Lucent's enterprise customers.

**E-SBC SOLUTION**

The AudioCodes Mediant family of Enterprise Session Border Controllers (E-SBCs) has been certified as interoperable with Alcatel-Lucent SIP solutions for enterprises, including OpenTouch Business Edition and the OmniPCX Enterprise Communication Server. AudioCodes E-SBCs provide enterprises with the security, session mediation and service level assurance required to connect to SIP service providers and to connect remote users to enterprise SIP applications, while maintaining interoperability and manageability.

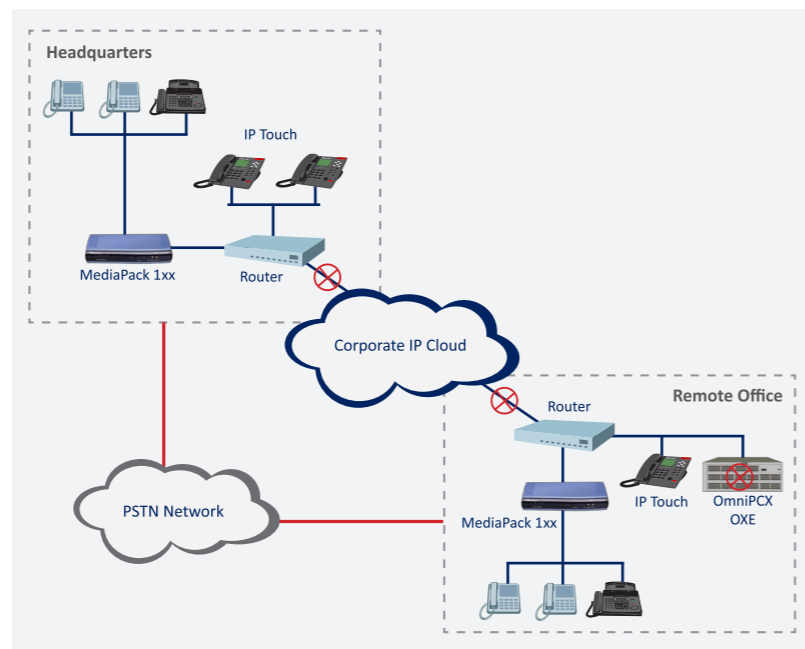
E-SBCs also enable employees or partners who are not on the premises to fully benefit from Alcatel-Lucent OmniTouch My Teamwork Conferencing and Collaboration solutions featuring presence, instant messaging, audio, video and web conferencing in a secure manner.



**REMOTE OFFICE SURVIVABILITY**

AudioCodes' gateways provide a branch office and SOHO media gateway solution enabling connectivity to legacy phones and fax machines. AudioCodes' MediaPack 1xx and Mediant 600 gateways are flexible and cost-effective products, fitting any size of remote office, and transparently connecting remote workers as well as branch offices to the headquarters IP-PBX, leading to improved productivity.

The MediaPack 1xx and Mediant 600 gateways guarantee continuous telephony service during a network outage, leveraging the built-in Stand Alone Survivability (SAS) mechanism and enabling Safe Branch Office Solutions for the Alcatel-Lucent OmniPCX IP-PBX. In case of a network failure, the SAS agent assumes control over the branch office IP telephony network. Subsequently, the gateway handles internal communication as well as a fallback option to the PSTN network.



**MICROSOFT UNIFIED COMMUNICATIONS SOLUTIONS**

To satisfy the need for SIP interconnection between Alcatel-Lucent and Microsoft UC Systems, Alcatel-Lucent is partnering with AudioCodes to provide gateways for IP telephony integration. Through the deployment of AudioCodes gateways, Alcatel-Lucent OmniPCX Enterprise Communication Server can be integrated with Microsoft Unified Communications Solutions using the SIP protocol.

AudioCodes' SIP integration, specifically in the Microsoft arena, provides faster resolutions for the communications needs and integration challenges of Alcatel-Lucent partners and their associated business customers. Using AudioCodes media gateways and Enterprise Session Border Controllers, the OmniPCX Enterprise system connects to Microsoft Exchange 2007 and 2010, Office Communication Server (OCS) 2007 and Lync Server 2010. By acting as the mediation device between Alcatel-Lucent's and Microsoft's own implementations of the SIP communications protocol, AudioCodes media gateways provide business workers new ways to increase productivity and collaboration without having to change their working habits.

